

## Support for Attix Backup

Ongoing support for your existing backup solution from Cornwall-based experts in ICT in education, iCT4.

# Key Benefits Why chose iCT4?

No increase in cost

Access to existing backups 🗸

No complex installs

No additional hardware required

Hassle-free, fully-managed migration 🗸

UK-based support, no call centres 🗸

We'll remotely monitor your backups and alert you if they fail

Fully compliant with DfE and UK government guidelines around data processing and storage

iCT4 have many years of experience supporting and working with schools

Online helpdesk system to allow you to raise support enquiries for a quick response

Backups are often the last thing on our minds until it's too late and the data is gone. Thanks to ever-increasing amounts of student data and confidential records it is more important than ever to ensure a safe, secure and reliable backup solution in case the worst happens.

As official Redstor partners iCT4 provide full support for the Attix Backup Solution, ensuring your backups are reliable and secure. No troublesome or time-consuming installations, full access to your existing backups and support from a company with years of Attix experience.

### Capita approved

Attirx remote backup is Capita-approved, ensuring that your valuable SIMS, FMS and Discover databases are covered by our quick and simple recovery process.

#### **Security first**

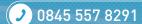
Unlike many backups to tapes or hard drives, our backup process is secure from the moment it leaves your computer. The entire time the data is in transit and at rest on the UK-based servers it meets with DfE and Government guidelines regarding data processing and storage.

#### Cornwall-based support: no call centres

iCT4 offer a fully managed service with regards to the ongoing security of your backups - we will monitor your backups and alert you if they fail, we will assist you in restoring your data and we will ensure we're there to help if the worst happens and you need assistance with any backup issues.

iCT4 only use UK-based engineers who specialise in supporting schools and colleges. No call-centres, no 'robots', just highly-experienced human beings who are ready to help resolve your backup issues.













iCT4 Limited